## 2005 COAST GUARD EXCELLENCE IN FOOD SERVICE AWARDS (CGEFS) SELF-EVALUATION CHECKLIST

## COAST GUARD CONTRACT DINING FACILITY

UNIT NAME	OPFAC
NAME OF CONTRACTING C	COMPANY
UNIT ADDRESS	PHONE #
FAX #	
COMMANDING OFFICER (C	O/OIC):
EXECUTIVE OFFICER (XO/2	XPO):
<b>Contracting Officers Technical</b>	Representative (COTR);
FOOD SERVICE PERSONNE paper to this package.	L: Please list all personnel. If needed you may attach a sheet o
1	6
2	7
2. 3. 4.	7 8

The following must be included in the nomination package sent to the appropriate Food Service and Assistance and Training Team (FSAT) for your area:

- 1. Command Letter of Endorsement
- 2. Command Self Evaluation Check Sheet
- 3. Copy of Unit Cycle Menu
- 4. Copy of any Unit or CGDF Staff Awards
- 5. Copy of Unit Mission
- 6. Copy of CGDF Staff Training Schedule
- 7. Photo of Food Service Staff
- 8. Photo of the Unit

## **Enclosure (3) to COMDTNOTE 1650**

The following are additional items that may be included in the package, but are not mandatory:

- 1. Picture of the Galley
- 2. Pictures of Storage Rooms and CGDF Related Spaces
- 3. Pictures of Dining Area
- 4. Pictures of Serving Line/Salad Bar, etc.
- 5. Copy of CGDF Critique Sheets.
- 6. Copies of Letters of Appreciation to CGDF Staff.

The appropriate FSAT MLC Atlantic/Pacific team will review all nomination packages to ensure packages are complete and that accurate information is being submitted, and then forward all packages to G-WKW. The awards board best views photos if they are placed in a three ring binder or placed in a Power Point presentation.

2005 CGEFS-CONTRACTED FACILITY	YES	NO	NA
SELF-EVALUATION CHECKLIST			
<b>OPERATIONS MANAGEMENT</b>			
1. Does COTR have copy of "Appointment Letter" specifying duties from the Contracting Officer?			
Ref:			
2. Has COTR completed initial training/refresher requirements for filling a COTR Position?			
(Federal Acquisition Institute or "The COTR", a CD-ROM)			
Ref: (a) TAM 1242.70			
(b) CG Acquisition Procedures 4200.19G			
3.Does COTR have contract files set-up in accordance with appointment letter?			
Ref: Appointment Letter from Contracting Officer			
4. Is COTR reviewing and submitting monthly invoices in accordance with appointment letter?			
Ref: Appointment Letter from Contracting Officer			
5. Are the menus designed using nutritional guidelines?			
(USDA Food Guide Pyramid, FDA's Daily Values (DVs), World Health Organization (WHO), American Heart Association (ADA), etc.).			
Ref: (a) The Professional Chef 7 <sup>th</sup> Edition by the Culinary Institute of America (CIA)			
(b) Cooking Essentials for the New Professional Chef –(CIA)			
(c) The Professional Chef's- Techniques of healthy cooking 2 <sup>nd</sup> Edition by the Culinary Institute of America			
6. Is the Contractor providing the nutritional requirements in accordance with the Performance Work Statement (PWS)?			
Ref: (a) PWS			
7. Do menus provide nutritional information for customers to review? (i.e. fats, calories, portion sizes, etc.)			
Ref: (a) PWS			
(b) The Professional Chef's- techniques of healthy cooking 2 <sup>nd</sup> Edition by The Culinary Institute of America			

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SELF-EVALUATION CHECKLIST			
<b>OPERATIONS MANAGEMENT</b>			
8. Are fish and poultry integrated throughout the menu cycle?			
Ref: Coast Guard Health Promotion Manual, COMDTINST M6200.1			
9. Are the Armed Forces Recipe Cards or any standard recipes utilized?			
Ref: (a) Coast Guard Food Service Manual, COMDTINST M4061.5			
(b) Professional Cooking 5 <sup>th</sup> Edition by Wayne Gisslen			
10. Are hot vegetables provided without added fat or butter?			
Ref: (a) Coast Guard Health Promotion Manual, COMDTINST M6200.1			
(b) The Professional Chef's – Techniques of healthy cooking, Second Edition by The Culinary Institute of America			
11. Are all entrée's displayed attractively?			
Ref: Professional Cooking 5 <sup>th</sup> Edition by Wayne Gisslen			
12. Is the salad bar utilized to its maximum capacity?			
Ref: Coast Guard Health Promotion, COMDTINST M6200.1			
13. Does the Contractor promote the nutritional "Five a Day" program?			
Ref: (a) National Cancer Institute			
(b) U.S. Department of Health & Human Services			
(c) National Center for Chronic Disease and Health Promotions (CDC)			
14. Does the Contractor conduct Public/Private Partnership Programs to promote healthy eating? (i.e. poster, brochures, etc.)			
Ref: (a) National Cancer Institute			
(b) U.S. Department of Health & Human Services			
(c) National Center for Chronic Disease and Health Promotions (CDC)			
15. Does the Contractor have a customer comment/critique program?			
Ref: (a) PWS			
(b) Presenting Service: The Ultimate Guide to the Foodservice Professional by Lendal H. Kotschevar and Valention Luciani			

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SELF-EVALUATION CHECKLIST			
OPERATIONS MANAGEMENT			
16. Does the approved menu reflect the actual items being served?			
Ref: Coast Guard Food Service Manual, COMDTINST M4061.5			
17. Is the Contractor meeting all "Purchasing Specifications" in accordance with the Performance Work Statement?			
(i.e. product, size, packaging and quality or grade)			
Ref: PWS			
18. Does the Contractor's receiving clerk verify that the quantity, quality, and price of items are consistent with orders placed?			
Ref: (a) Quantity Food Production, Planning and Management, 2 <sup>nd</sup> Edition by John B. Knight and Lendal H. Kotschevar			
(b) Selection and Procurement for the Hospitality Industry, 4 <sup>th</sup> Edition by John Stefanelli			
19. Is the Contractor using the first in, first out (FIFO) stock rotation method?			
Ref: ServSafe Coursebook 2 <sup>nd</sup> Edition by the National Restaurant Association			
20. Does the Contractor have a master-cleaning schedule that details what will be cleaned, when, how and by whom?			
Ref: (a) Design and layout of Foodservice Facilities by John C. Birchfield			
(b) Quantity Food Production, Planning and Management, 2 <sup>nd</sup> Edition by John B. Knight and Lendal H. Kotschevar			
21. Does foodservice equipment bear either a NSF International or Underwriters Laboratories logo?			
Equipment should have one of the following:			
(1) (NSF) International mark			
(2) (UL) Sanitation Classification Mark			
Ref: (a) ServSafe Coursebook 2 <sup>nd</sup> Edition by the National Restaurant Association			
(b) Design and layout of Foodservice Facilities by John C. Birchfield			
(c) Quantity Food Production, Planning and Management, 2 <sup>nd</sup>			
Edition by John B. Knight and Lendal H. Kotschevar			

## **Enclosure (3) to COMDTNOTE 1650**

2005 CGEFS-CONTRACTED FACILITY	YES	NO	NA
SELF-EVALUATION CHECKLIST			
OPERATIONS MANAGEMENT			
22. Is "mise en place" being utilized in performing all tasks?			
Ref: (a) Professional Cooking 5 <sup>th</sup> Edition by Wayne Gisslen			
(b) The Professional Chef 7 <sup>th</sup> Edition by the Culinary Institute of America			

2005 CGEFS-CONTRACTED FACILITY	YES	NO	NA
SELF-EVALUATION CHECKLIST			
RISK MANAGEMENT			
1. Does the Contractor meet all the components regarding the Hazard Communication Standard Program (HCS), also known as "Right-to-know"?			
A written policy stating the establishment's intention to comply with OSHA requirements.			
An up-to-date, written list of every chemical product stored and used at the establishment, including product name and its location in the establishment.			
A Material Safety Data Sheet (MSDS) for each chemical on the inventory list.			
Easy-to-read labels on each chemical container.			
A written copy of the establishment's training program for employees.			
Ref: (a) OSHA Requirement			
(b) Workplace Safety Program- five titles by the Educational Foundation of the National Restaurant Association			
2. Does the Contractor have an active MSDS Inventory System in place?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
3. Does the Contractor hold weekly, monthly, or quarterly meeting to emphasize <u>"safety issues"</u> and resolve specific problems?			
(Must be documented)			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Workplace Safety Program- five titles by the Educational Foundation of the National Restaurant Association			
4. Does the Contractor have a "Crisis Management Team" to deal with possible foodservice liabilities?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Workplace Safety Program- five titles by the Educational Foundation of the National Restaurant Association			

2005 CGEFS-CONTRACTED FACILITY	YES	NO	NA
SELF-EVALUATION CHECKLIST			
RISK MANAGEMENT			
5. Are all perishable foods kept outside the danger zone (41-140 degrees, four hours)?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
6. Are refrigerators clean and free of mold and odors?			
Ref: (a) Coast Guard Food Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) <b>Servsafe</b> Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
7. Are raw meats, poultry, and fish stored (refrigerator) in vertical order based on the minimum internal cooking temperature?			
(Foods with the highest internal cooking temperature should be placed at the lowest shelves of the refrigerator)			
Ref: Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
8. Is food stored six inches above the floor or deck?			
Ref: (a) Coast Guard Food Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
9. Are "Dry storage" items stored at least six inches off the floor and away from the walls?			
Ref: Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
10. Are bulk freezers equipped with emergency escape alarms?			
Ref: Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4 Change 1			
11. Is the ice scoop stored in a way that protects it from contamination?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4 Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition (NRA)			

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SELF-EVALUATION CHECKLIST			
RISK MANAGEMENT			
12. Are non-food items stored separately from food items?			
Ref: Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
13. Does the unit have an aggressive " <u>Integrated Pest</u> <u>Management</u> " program to control insects and rodents?			
Ref: (a) Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
14. Is the galley and mess deck properly cleaned after each meal?			
Ref: Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
15. Is one (15) LB CO2 or (6) pound dry chemical fire extinguisher easily accessible near each galley range?			
Ref: Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
16. Are <b>hand-washing signs</b> posted in the vicinity of food service areas?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) <b>Servsafe</b> Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
17. Does food service personnel wear the proper work attire?			
(hair restraints, clean clothing, removal of jewelry, etc.)			
Ref: (a) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
18. Are food service safety instructions posted in the vicinity of food service equipment?			
Ref: Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
19. Do the automatic dishwashing machines maintain the proper wash, rinse and sanitizing temperatures?			
Ref: Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			

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SELF-EVALUATION CHECKLIST			
RISK MANAGEMENT			
20. Are proper thawing procedures used?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
21. Does a representative from " <u>Health Services</u> " inspect the Dining Facility weekly?			
Ref: Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
22. Are proper food handling procedures followed during preparation?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST 4240.4A Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
23. Are leftovers covered and dated with expiration time?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
24. Is a sneeze guard present on the salad bar and serving line?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			
25. Are water temperatures within correct range when utilizing the "Three-Compartment Sink method?			
Ref: (a) Coast Guard Food Service Sanitation Manual, COMDTINST M4240.4A Change 1			
(b) Servsafe Coursebook 2 <sup>nd</sup> Edition by Educational Foundation of the National Restaurant Association			

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2005 CGEFS-CONTRACTED FACILITY	YES	NO	NA
SELF-EVALUATION CHECKLIST			
<b>HUMAN RESOURCES MANAGEMENT</b>			
1. Does Contractor have an "Employee Orientation and Training" program in place?			
(Must provide documentation)			
Ref: (a) Human Resources Management for the Hospitality Industry By Mary L. Tanke, FMP			
(b) Supervision in the Hospitality Industry, 3 <sup>rd</sup> edition by Jack E. Miller, FMP, Mary Porter, and Karen Eich Drummond, FMP.			
2. Does Management motivate employee to become self-assured and independent in their jobs?			
Ref: (a) Human Resources Management for the Hospitality Industry By Mary L. Tanke, FMP			
(b) Supervision in the Hospitality Industry, 3 <sup>rd</sup> edition by Jack E. Miller, FMP, Mary Porter, and Karen Eich Drummond, FMP.			
3. Is Contractor performing effectively in <u>"Scheduling Employees"?</u>			
(Does operation seem to have enough personnel to keep up with demand?)			
Ref: (a) Human Resources Management for the Hospitality Industry By Mary L. Tanke, FMP			
(b) Supervision in the Hospitality Industry, 3 <sup>rd</sup> edition by Jack E. Miller, FMP, Mary Porter, and Karen Eich Drummond, FMP.			

2005 CGEFS-CONTRACTED FACILITY	YES	NO	NA
SELF-EVALUATION CHECKLIST			
MARKETING MANAGEMENT			
Does Contractor aim to discover consumers' wants and needs and satisfy them?			
Ref: (a) Hospitality and Travel Marketing, 2 <sup>nd</sup> edition by Alastair M. Morrison			
(b) Hospitality Marketing Management, 2 <sup>nd</sup> edition by Robert D. Reid			
Do menus reflect an atmosphere and "feel" of the operation?			
Ref: (a) Hospitality and Travel Marketing, 2 <sup>nd</sup> edition by Alastair M. Morrison			
(b) Hospitality Marketing Management, 2 <sup>nd</sup> edition by Robert D. Reid			
3. Are foodservice market trends being observed and incorporated into menus?			
Ref: (a) Hospitality and Travel Marketing, 2 <sup>nd</sup> edition by Alastair M. Morrison			
(b) Hospitality Marketing Management, 2 <sup>nd</sup> edition by Robert D. Reid			
4. Are serving lines and pantry areas well "Merchandised"?			
(i.e. promotions, tent cards, signs, posters, displays etc.)			

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